



Local Help Details

School Holiday Supermarket Vouchers

You may be eligible for school holiday food vouchers if you receive any of the following:

- Income Support
- income-based Jobseeker's Allowance
- income-related Employment and Support Allowance
- support under Part VI of the Immigration and Asylum Act 1999
- the guaranteed element of Pension Credit
- Child Tax Credit (provided you're not also entitled to Working Tax Credit and have an annual gross income of no more than £16,190)
- Working Tax Credit run-on - paid for 4 weeks after you stop qualifying for Working Tax Credit
- Universal Credit - if you apply on or after 1 April 2018 your household income must be less than £7,400 a year (after tax and not including any benefits you get)

You'll get a £10 voucher per eligible child via email before each school holiday, which can be spent in supermarkets and local shops. **Please contact the school office if you meet the above criteria.**

Salvation Army

167 High Street, Ramsgate, CT11 9TT

Food Bank, Community Care and Donations : 07901 38 33 81

Family, children and youth Care: 07747 00 49 50

Thanet Shelter Support (formally TWS) : 07901 38 33 40

Family Food Bank

If you are in need of a food parcel, please always call or email your nearest distribution centre directly, as each centre has different operating times and processes. Details of our centres are on the website.

If you need support or wish to refer someone to us, you can call our referral line on **0800 567 7699**, email info@livewellkent.org.uk or contact services directly.

<https://livewellkent.org.uk/service/family-food-bank/>

Where you can collect a family food bank voucher in Thanet:

- Distribution Centres (Self-Referral)
- Children's Centres (Families Only)



- Youth Hubs
- Other professionals also hold vouchers

Please see below the distribution points for the Thanet Family Food Bank. We advise you call the distribution point before leaving to ensure the right size box is available.

Distribution Centres Currently Open:

- **Millmead Children Centre** - Dane Valley Road, Margate, CT9 3RU.
Tel: 01843 280555 FAMILIES ONLY
- **Six Bells Children Centre** - 201 High Street, Margate, CT9 1WH.
Tel: 03000 411666 FAMILIES ONLY
- **Cliftonville Children Centre** - 26 St Pauls Road, Cliftonville, CT9 2DB.
Tel: 03000 421129 FAMILIES ONLY
- **Priory Children Centre** - Cannon Road, Ramsgate, CT11 5SQ.
Tel: 03000 411041 FAMILIES ONLY (Mon, Tues, Wed, Fri)
- **Newlands Children Centre** - Dumpton Lane, Ramsgate, CT11 7AJ.
Tel: 03000 411042 FAMILIES ONLY
- **Quarter Deck Youth Centre** - Zion Place, Margate, CT9 1RP.
Tel: 01843 292927
- **Pie Factory Music Group** - Ramsgate youth Centre, High Street St Lawrence, CT11 0QG Tel: 07514 641142 (Mon-Fri 9.30-15.30)
- **Thanet Social Services** - Tel: 03000 414141

[Our Kitchen on The Isle of Thanet](https://ourkitchenontheisleofthanet.org.uk/)

<https://ourkitchenontheisleofthanet.org.uk/>

Cheap & Fresh food, also free food - go along between the opening times, sign up once then go whenever you need

ST GEORGES CHURCH HALL
BROAD STREET
RAMSGATE
CT11 8RA

Or,

51 HIGH STREET
MARGATE (next to KFC)
CT9 1DX

Opening times:

Monday - CLOSED
Tues - 10am - 3pm



Weds - 11:30/12pm - 3pm (opening times vary on this day due to delivery arrival times)

Thurs - 10am - 3pm

Fri - 10am - 3pm

Sat & Sun - CLOSED

Thanet Food Link

<https://thanetfoodlink.org.uk>

MARGATE DISTRIBUTION CENTRE:

ST PAULS CHURCH, 93 NORTHDOWN ROAD, CLIFTONVILLE, MARGATE CT9 2RD

Monday, Tuesday, Thursday: 10.30am to 12 noon

ST PETERS BROADSTAIRS:

ST PETERS BAPTIST CHURCH, VICARAGE STREET, ST PETERS CT10 2SG

Friday: 10.30am to 12 noon

Local groups on Facebook:

<https://www.facebook.com/Thanet.Official.Food.Bank/>

<https://www.facebook.com/familyfoodbank/>

Facebook - look for the page - Clothes/shoes/food helpline

OLIO - app for your phone, which offers free food and other free items in the local area

Kent Support and Assistance Service

<https://www.kent.gov.uk/social-care-and-health/care-and-support/benefits/home-essentials-in-a-crisis>

Our Kent Support and Assistance Service (KSAS) may be able to help you if you have experienced an unforeseen, short-term crisis or if you are facing exceptional pressures because of an emergency. We offer our help for a short time only if you have no other means of support, and if all other avenues of support have been exhausted.

We don't offer money. We can provide essential home items such as:

- groceries (for up to 7 days)
- baby food, milk and nappies
- furniture (beds and seating)



- crockery
- bedding/curtains/carpets
- essential electrical appliances (fridge, cooking appliance, washing machine)
- clothing

and help with:

- utilities (prepayment gas and electric, for up to 7 days)
- emergency travel arrangements via public transport (for example to flee a crisis)

Most of the home items we provide will be second-hand.

Online application form: https://kentcc-self.achieveservice.com/service/Apply_for_home_essentials_in_a_crisis?User_type=Public

Kent Together

<https://www.kent.gov.uk/social-care-and-health/health/protect-kent-and-medway/help-and-advice-for-residents/kent-together#tab-5>

If you have money worries or are looking for ways you can make your money go further, we can help you to find your way through the advice and support available. Different people will be facing different sorts of challenges and Kent Together is here to help you find the support that's right for you.

If you need help using this information, call Kent Together on [03000 41 92 92](tel:03000419292) (text relay 18001 03000 41 92 92). If you need access via British Sign Language, you can contact the Sensory Services Team via SMS on 07920 154 315 or via [SignLive VRS on the community directory](#).

Free Holiday Activity Clubs

[HAF Programme - welcome information for families \(theeducationpeople.org\)](https://theeducationpeople.org)

The HAF Programme offers families of children aged 4 to 16, who are eligible for benefits related free school meals (FSM), opportunities to access a range of free activities in the Easter, summer, and Christmas holidays.

Each programme will provide a range of exciting activities, games and new experiences for children, along with a healthy main meal. Children will have the chance to try new sporty or creative activities and to make new friends. Voucher codes are sent out by the school. If you



believe you are entitled to this and the school is not already aware, please contact the school office.

Disability Living Allowance

If you think you or a child may be entitled to DLA, you can find more information here:

<https://www.gov.uk/disability-living-allowance-children>

And here is how you apply <https://www.gov.uk/disability-living-allowance-children/how-to-claim#:~:text=Phone%20the%20Disability%20Living%20Allowance,Department%20for%20Work%20and%20Pensions>

Energy Costs

HELP ON ENERGY COSTS CAN BE FOUND HERE:

<https://www.citizensadvice.org.uk/consumer/energy/energy-supply/get-help-paying-your-bills/grants-and-benefits-to-help-you-pay-your-energy-bills/>

Have a look at the Warm Home Discount, Cold Weather Payments and Grants from your energy provider to help you pay bills.

Debt Help

<https://capuk.org/get-help/cap-debt-help>

THANET DEBT CENTRE

We oversee the work of Christians Against Poverty in Thanet - an award winning charity that offers FREE debt counselling in the community. We offer CAP debt support, CAP money courses, CAP job clubs, and fresh start (offering help from addictions).

Contact Kara on: 07497 142832

Financial Help Calculator

<https://www.entitledto.co.uk/> and <https://benefits-calculator.turn2us.org.uk/AboutYou> can help you find out what financial help you are entitled to.



Top-Up

Top-up is a scheme designed to help you understand what benefits you may be entitled to. Each year £billions go unclaimed. We can help with housing benefit, UC and Pension credit. Just get in contact with us to find out more.

<https://www.facebook.com/thecornerthanet/>

Contact: 07393 726832

Turn2us

Turn2us is a national charity that helps people in financial hardship to gain access to welfare benefits, charitable grants and support services. Find out more about who we are and what we do.

<https://www.turn2us.org.uk/>

Family Fund

Family Fund is the UK's largest charity providing grants for families raising disabled or seriously ill children and young people.

They provide grants for a wide range of items, such as washing machines, sensory toys, family breaks, bedding, tablets, furniture, outdoor play equipment, clothing and computers. It can be a struggle financially, emotionally and physically for families raising a disabled or seriously ill child, and these grants help break down many of the barriers families face, improving their quality of life and easing the additional daily pressures.

<https://www.familyfund.org.uk/>

CAB (Citizens Advice Bureau)

Citizens Advice provides free, confidential and independent advice to help people overcome their problems. They help with everything from money issues to problems at work, housing to consumer rights.

<https://www.citizensadvice.org.uk/>